

Complaints

We very much appreciate the effort and time our volunteers put in bartending and running the bars in their free time. We also keep thinking of how to improve. Although, not everything is fixable and we cannot have an unlimited budget of free beer or extra discount for those who regularly bartend, we do appreciate your opinions and especially complaints.

Every now and then, we are sending a bartenders satisfaction form to have your ideas but also hear opinions on what makes these bartending shifts so fun or less fun.

In case of immediate complaints, such as:

- Feeling uncomfortable
- Feeling unsafe
- Feeling unrespected

Please reach out to the board. They are not wizards, but they can look at your complaint and see what they can do about it and see what went wrong.

Contact the board by sending a mail to board@hubble.cafe

General complaints as guest

For general complaints for the bar (like an item you are missing on the menu or quality of service) you can fill out the form on our websites:

- Complaints form for Hubble: [Tips, Complaints and Ideas - Hubble Community Café](#)
- Complaints form for Meteor: info@meteorcommunity.cafe

Revision #3

Created 2025-07-28 14:02:35 UTC by Stephanie Wouters

Updated 2025-09-16 17:39:04 UTC by Stephanie Wouters