

Welcome to Hubble & Meteor (WIP)

This chapter is an introduction to the different cafés and our community: Ducks & Bears community. We will tell you a bit more about our mission & vision, a little bit of history and what it means for an association to be part of the community.

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Terminology

Alphabetically sorted overview of rooms, products, suppliers, material, et cetera that are referenced in this document.

Associations

These are the associations that have signed the user contract with Hubble. These associations make use of Hubble in the evening hours and make sure that there are enough association bartenders present. The members of these associations receive a discount on most beverages, can borrow equipment from Hubble and, when possible, the association receives a bonus.

Bartender

A person that fills in an associations bartending shift in Hubble. Bartenders get compensation for their shift.

Board

Context specific term. This could refer to the Hubble Board, Meteor board, an association's board, the TU/e Executive Board, Hubble Supervisory board, etc.

Eendje

The original eendje is 11 beer for the price of 10. It is however possible to get this for all drinks. You can get 11 bottles of coca cola and pay for 10, but that does not happen very often.

Guests

People that come visit Hubble to get a drink or have food. We may never call them a 'customer'.

Harry

See SVH. The name Harry is a tribute to previous TU/e Executive Board member Harry Roumen, who supported Hubble during its setup.

Hubble

Hubble is the name for the cafe situated on the ground floor of Luna de Plint. Hubble includes the bar, kitchen, storage rooms and the terrace in the front of Luna.

Hubble Back Storage

The entire room Luna 0.395, located behind the kitchen. This room includes a small amount of beverage supply with the accompanying deposit (statiegeld), as well as the kitchen stock, cutlery

and similar items.

Hubble Bar

The entire room Luna 0.333, located in front of the kitchen in Hubble.

Hubble Storage -1

The entire room Luna -1.227. This room contains Hubble's beverage supply. Here you can find the beer tanks, kegs and all other beverage supply. This room is only entered when staff is restocking the storage upstairs, when the tank needs to be changed or when the SVH ran out of strong liquor in the bar.

Stichting Bar Potential Board

The Bar Potential Board (also known as Community Board or Ducks&Bears board) takes care of the community aspects of both cafés (Hubble and Meteor) as some parts of the day to day operational tasks together with management. They are responsible for filling the bartender schedules, finding SVH, organising activities for the community, supporting the community with bonus++ request and much more. All Board Members have an SVH certificate (social hygiene). This means that they are registered on the permit and are allowed to run the bar independently.

Ice Draft

A mobile beer tap. Kegs are connected to this tap, it is cooled with ice in the space below the drain plate.

Kitchen

The entire room Luna 0.332, located behind the bar.

Meteor

Meteor is the name for the cafe situated on the ground floor of Haven. Meteor includes the bar, kitchen, storage rooms and the terrace in the front of Haven.

Management

The management of Hubble consists of the manager, assistant manager and the Hubble board.

Manager

The person who manages day to day operations of Hubble and overall responsible for staff operations. This position is currently held by Josselyn van Stokkum.

Own use (eigen gebruik)

Own usage, or 'eigen verbruik', is a cash register option to reduce an items price to €0 for own usage. This is only applicable for board, SVH, management and staff.

Staff

Personnel that works in Hubble and Meteor for a regular salary. They work in both cafés during normal opening times until 20:00 and do the transfer when volunteers are taking over at 20:00 on weekdays.

Stichting Bar Potential

Personnel that works in Hubble and Meteor for a regular salary. They keep Hubble open on the weekdays from 11:00 to 20:00 and on Saturdays from 15:00 until 20:00 and do the transfer when volunteers are taking over at 20:00 on weekdays.

SVH

Also called Harry, an SVH is a bartender with an SVH certificate who is also listed on Hubble's alcohol permit. They formally carry responsibility for the entire bar during their shifts.

Technical Storage

The entire room Luna 0.T33. This room can be reached from the storage behind the kitchen. Here various properties of the bar can be found such as glasses, but also the fuse box and the ventilation.

Terrace

The outside surface of Hubble and Meteor where guests can sit with their drinks and food. Everything happening on these terraces are the responsible of Hubble and Meteor. It is not allowed to have own consumptions or to smoke on the terrace.

Quackje

A quackje is similar to an eendje, but for shot glasses. Also see: eendje.

Introduction

What are Hubble and Meteor?

Hubble Community Café and Meteor Community Café share the same community: Ducks & Bears community. The cafés are accessible for all. Our general mindset is that everything is possible. During the day the cafés are run by professional staff, allowing us to serve lunch and dinner. From 20:00 onwards, or during special events outside opening hours, Hubble and Meteor are run by association bartenders under the supervision of an SVH (Harry).

Next to the many activities in the bars organised by various associations, we also like to throw parties and organise special evenings every now and then. Think of events such as monthly tastings, DIES parties, Halloween parties, cocktail evenings, and much more.

Want to stay up to date on upcoming events? Join the **WhatsApp Announcement Chat** by [clicking on this link](#).

Mission & Vision

The community wants to support the student life on the TUE campus by offering drinks for a discounted price, Places to meet each other and have fun with fellow students. Not only does the voluntarily work mean that the cafés can offer drinks for lower prices, they can also financially support initiatives from connected associations in order to organise activities to bring students together.

Hubble's origin

Hubble is the result of the hard work of former enthusiasts of the Bunker bar. The Bunker bar was a bar in the building that housed the student associations and culture associations called the Bunker. When it closed and all culture associations moved to Luna, team Bar Potential was set up (named after the working name for what is now Luna: Potentiaal). The team pitched the concept of a profit-making, student-run bar, which would share its profits with the associations that ran it at night.

Meteor's origin

As Hubble grew, the number of guests and connected associations that wanted to bartend increased. With the building projects of Haven, there was an opportunity to open a second bar with the same community but a different assortment and the possibility to exclusively book the entire bar. Team Bubble started the project of founding a new bar, which is set to open in the summer of 2025.

Ground rules

Anyone in Hubble and Meteor, be it guests, staff, SVH, management, or bartenders, should know and adhere to the house rules, which can be found on the snap frames near the entrances. Guests are to behave themselves as expected and follow the instructions of staff, SVH, bartenders, and the management.

Only staff/bartenders/SVH who are on duty or invited by the SVH should be behind the bar to serve food and beverages. It is not allowed for other people to be behind the bar, in the kitchen, or in any other non-publicly accessible spaces. The manager and board, unless in the bars as a guest, are an exception to this rule.

Hubble, Meteor, and you

As staff/bartender/SVH, you are the centerpiece of the bar. You are the host, responsible for running the bar and keeping our guests happy. While it is important that you adhere to the rules, it is also important that you have fun! If you enjoy yourself, the bar livens up too.

Opening Hours

Hubble aims to be open 365 days a year. However, due to external circumstances such as staff / SVH availability during holidays and operation costs this is not always possible. The standard opening times are as follows (jan 2026):

Opening Hours Hubble

Regular Hours	Bar	Kitchen <i>Lunch, dinner & snacks</i>	Kitchen <i>Snacks</i>	Terrace
Monday	11:00-2:00	12:00-19:30	20:30-2:00	11:00-23:00
Tuesday	11:00-2:00	12:00-19:30	20:30-2:00	11:00-23:00
Wednesday	11:00-2:00	12:00-19:30	20:30-2:00	11:00-23:00
Thursday	11:00-2:00	12:00-19:30	20:30-2:00	11:00-23:00
Friday	11:00-2:00	12:00-19:30	20:30-2:00	11:00-23:00
Saturday	15:00-20:00	15:00-20:00	15:00-20:00	15:00-20:00
Sunday	Closed	Closed	Closed	Closed

Opening hours Meteor

Regular Hours	Bar	Kitchen <i>Lunch, dinner & snacks</i>	Kitchen <i>Snacks</i>	Terrace
Monday	16:00-2:00	16:00-19:30	20:30-2:00	11:00-23:00
Tuesday	16:00-2:00	16:00-19:30	20:30-2:00	11:00-23:00
Wednesday	16:00-2:00	16:00-19:30	20:30-2:00	11:00-23:00
Thursday	16:00-2:00	16:00-19:30	20:30-2:00	11:00-23:00
Friday	16:00-2:00	16:00-19:30	20:30-2:00	11:00-23:00
Saturday	Closed	Closed	Closed	Closed
Sunday	Closed	Closed	Closed	Closed

Hubble & Meteor can only be open while a responsible (SVH/manager/board) is present, but since they cannot run the bar by themselves, there are shifts for staff/bartenders throughout the day. The regular schedule for this is:

Opening - 20:00 Staff (will stay longer to clean the kitchen of the day operations)

20:00 - 23:00 Early bartenders (by volunteers)

23:00 - Closing Late bartenders (by volunteers)

A certified Hubble/Meteor SVH can open the bar outside of the regular opening hours with permission of the current Hubble/Meteor board.

No alcohol may be served after 02:00 as the caf  s does not have the required alcohol permit for this. This means that between 2:00 and 8:00 in the morning, no transactions (be it with PIN or on someone's tab) are allowed. The only exception to this rule is for a closing drink marked as 'Own Usage' for the bartenders and SVH of the late shift and a few known guests who helped cleaning.

For larger parties and events additional staff or bartenders are needed. These events also need approval of the manager and/or Hubble board. If the organizer of this event chooses staff, then staff costs will be charged. If bartenders are chosen, the organizer is in charge of recruiting capable bartenders for the event. The responsible SVH/manager is in charge of keeping the bar running and instructs the bartenders accordingly.

General history of Ducks & Bears

AOR

In 1964 the AOR (Algemene Ontmoetings Ruimte/ General Meeting Space) was founded. This was a student café made by the student associations ESC, SSRE and DEMOS. In 1970 the AOR moved to 'De Bunker' the concrete building which some of the older students can still remember. Until 2005 the AOR was one of the biggest customers of Dommelsch, at some point even bigger than de Efteling. This was also the first bar where, in 1981, the first beer tanks in the Netherlands because it was a fulltime volunteer position to change the kegs. In 2005 the AOR was abolished because of the competition with Stratumseind. Read more about the AOR and the closure here:

<http://web.tue.nl/cursor/bastiaan/jaargang47/cursor17/achtergrond/special.html>

Tent Bar

The bar before SCOrE.

Old location of the culture associations.

SCOrE

In 2007 the culture association moved to the middle part of de Bunker. With the culture associations also a bar came with them. This was the SCOrE bar (Stichting Culturele Ontmoetingsruimte Eindhoven/ Foundation Cultural Meetingroom Eindhoven). This bar had a 24/7 permit and during the intro weeks on 'Doorhaaldonderdag' eagerly used this to survive the night. Hubble took over some stuff from SCOrE in exchange to host 2 drinks a year: SCOrE a BOCK(somewhere in October) and the Grand Prestige drink (31st of May)

Hubble Community Café

When it became known that the SCOrE bar and all the cultural student associations had to move to the new Luna building a group of students decided that it was only fitting that a new student bar also needed to be in the Luna building. In 2015 this group of students was formed and on the 19th of May 2017 Bar Potential BV was founded. This is also the Dies Natalis of Hubble so keep that date free in your agenda. On the 19th of February 2018 Hubble was formally opened. Two weeks prior the first associations had signed their usage contracts with B&R Beurs Eindhoven being the first association that signed the contract. Soon many more followed with almost 90 connected associations & teams when the second bar was about to open its doors.

Meteor Community Café

A couple of old Hubble board members and meubulair noticed that Hubble became overcrowded resulting in students having to sit in the lobby. Reservations had to be denied and some guests complained that Hubble became very busy. With the plan of the student housing of Castor, a place was created to place a second bar that would become part of the same community, opening on July 28th 2025. This made it possible to give room to more students and support the student life in Eindhoven and support the student associations that are operation in this city even more. Meteor would get its own identity, taking the bear as mascot as Hubble would have the duck. This created the Duck & Bears community we know today.

Connected associations (REVIEW)

Alleen nog link toevoegen naar prijzenlijst privéreserveringen!

Are you a (kandi)board and (becoming) barcontact? Then this page will be very relevant for you :)

Members of associations that are connected to the Ducks & Bears community, also known as Bar Potential, can enjoy the multiple advantages that the community has to offer, like bartending, sponsoring, and of course the discount. We would like to explain to you what the advantages are of associations that are part of the community and will discuss the following topics:

- Discount policy
- Lending stuff
- Bartending, SVH & events
- Bonus
- Bonus++

Discount policy

At Hubble & Meteor, TUE students (when showing their TUE student card) and associations that are connected to the Ducks & Bears community get a discount on top of the regular prices. This is up to 12.5% for TUE students and up to 25% for association members, which means that your members can get even more discount. Let your members know that when they visit one of the cafés, that they mention the association they are from.

When an association is connected, their members can enjoy an association discount, which is even more than the TUE student. Note that at the register they will only ask if you are a TUE student. Always say from which association you are to get the maximum amount of discount.

By making an order on the name of your association, you are financially supporting your association since the amount of revenue from drinks & food is part of the bonus in case the association received enough event points.

Lending stuff

Hubble and Meteor have a lot of equipment that connected associations can lend **for free!** The most common items that are lent out are:

- Cantus tables and benches

- Party tents
- Plastic Hard cups
- Electrically cooled tap system
- Ice drafts
- Big speaker

But there is a lot more, plastic cups, tools, thermos', etc. So if you're unsure, just ask! Before lending equipment, a loan agreement needs to be signed with 2 board members of the association.

Connected associations can make a request through Hubble's website: <https://hubble.cafe/loan-equipment/>. Here also the rules surrounding lending the equipment can be found in more detail.

Bartending, SVH & events

As you probably know, on weekdays from 20:00 until closing Hubble and Meteor are run by volunteers from our connected associations. Connected associations that want to bartend will provide the board of Hubble with a bar contact. The bar contact is usually someone from the board, but that's not necessary. The bar contact will be put in a groupchat with the other bar contacts, in this groupchat the community manager will send all the relevant information regarding the arrangement of the bar shifts. The bar contacts also have to attend a bar contacts meeting at the start of every academic year where everything is explained in detail.

Every quartile a bar planning for both Hubble and Meteor is made based on the preferences of the associations, afterwards the bar contact will be responsible for having bartenders available for their assigned shifts. For Hubble, 3 bartenders are required, though 4 is advised if they are inexperienced. For Meteor, 2 bartenders are required, though 3 is advised if they are inexperienced.

An actively bartending association can also get bartender shirts with a discount. They can get a shirt with 20 euro discount for every 10 bartending points the association has. The shirts are arranged through the board of Hubble.

Every evening there also is also an SVH present. The SVH is someone who is responsible for running the bar and closing up in the evening. The SVH's are also volunteers from various connected associations. When a bartender has bartended quite a couple times, and the board of Hubble/Meteor (or an SVH) feels like this person would be a good candidate, they are asked to become an SVH. Afterwards they will go through a couple proof shifts. If they did well, they can then sign an SVH contract and get a SVH certificate (paid by Bar Potential). Then, if they are ready, they will be able to be responsible for the bar! An SVH also has the privilege to open Hubble/Meteor outside opening times with the permission of the board. This way, an association can also organise a party on dates that the bar is normally closed.

When an association wants to organize an event in Hubble or Meteor they can generally do so by making a reservation through their reservation form.

Hubble

To make a reservation at Hubble, you fill in the form here: <https://hubble.cafe/contact/event/>

When this event is organised outside opening times, the bar will have to be open for additional guest as well.

Meteor

To make a reservation at Meteor, you fill in the form here:

<https://meteorcommunity.cafe/reservation/>

It is possible to have an exclusive event at Meteor where you have the whole bar for yourself. This does go together with a minimum amount of revenue and a price to rent the place. Want to know the costs? Click here **[insert link]** to see the price list.

Bonus

Every year, Hubble and Meteor gives out a financial bonus to the connected associations. The money an association receives is based on how much they contributed to the cafés in terms of their bartending shifts, SVH shifts and the amount of money their members spent in the cafés.

Details about the bonus calculation are given in (or around) February, where the boards of all eligible associations have to attend a bonus meeting/presentation. This presentation is mandatory to attend in order to receive the bonus.

Bonus++

Additionally to the yearly bonus, Bonus++ is a type of grant you can submit to Hubble. If you have fun, good, or creative ideas for our community but lack the budget to make them happen, you can apply for funding for your activity or project with a clear motivation.

This could be anything, from a bake-off to a pub quiz, or from materials to a barbecue. Remember, Hubble is run by a student board that reviews applications with enthusiasm and care but also critically considers the funds they can allocate.

Applicant Information

- Name
- Contact details
- Your role or position within your associations/our community

Motivation

- Why is this project important for the community?
- What makes your idea unique?

Project Description

- What do you want to do? Provide a short and clear explanation of your activity or project
- Why do you want to do this? Explain the impact or goal (e.g., increasing community engagement, learning something new, having fun together)

- When/Where will the activity take place?

Target audience

- Who is this activity for?
- How many participants do you expect?

Budget

- Total costs: Provide an overview of the expenses (e.g. materials, food/drinks, venue)
- Requested amount: How much funding are you asking for?
- Optionally: A breakdown of the costs in a simple list

Additional information (optional)

- Add anything that strengthens your application, like a brief personal note or a creative touch
- Bonus++ sponsoring is a board decision. Talking to as many board members as possible about your request idea will help you shape it correctly and make it easier for us to discuss it

Once you've answered all the questions, send your complete Bonus++ to board@hubble.cafe, and the board will review it during our next board meeting.