

Volunteering at Hubble/Meteor

After 20:00 volunteers take over the bars. Because of the volunteers, we can keep our prices lower and for that we are very grateful.

To bartend or become SVH, you need to be a member of one of our connected associations. Bartending for one or both of the cafés, will bring points to your association you are bartending for which will translate to money at the end of the year.

Next to bartending, our community also have committees and a board that consist of volunteers. You will read all about it in this chapter

Are you only interested in how to bartend and what to do when bartending? Check the [basic bartending chapter](#) to learn about how to operate the bar.

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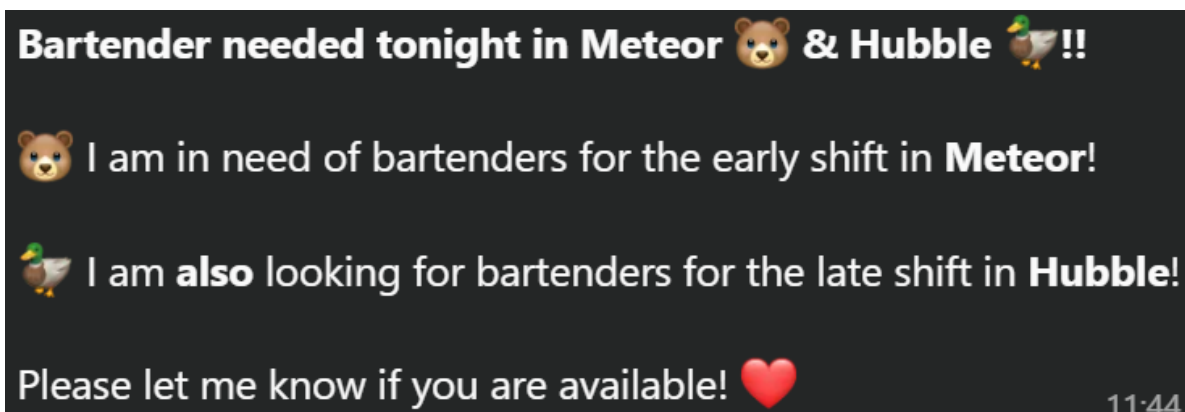
Bartenders Group Chat

Most bartenders are planned by their association. However, it sometimes happens that an association is not able to attend anymore or that the shift has been open since the beginning because no association wanted to take it. Then Hubble and Meteor rely on the announcements that are sent in the **Hubble & Meteor Bartenders Group**.

Click on [this link](#) to join the group. If the link is not working, please contact one of the board members or mail to board@hubble.cafe. Everyone that is member of an association that is connected to the community (aka, gets a community discount in Hubble and Meteor) is allowed to join and bartend every now and then.

Especially when you are interested in becoming SVH in the future, but your association does not take a lot of shifts, taking these random shifts can make you more experienced in the bars to eventually become SVH. What is an SVH? We explain this on the [SVH page](#).

The group is very much not a spam group. Only the community member and sometimes someone else from the board will send these kind of messages in the group.



If you are available and would like to bartend, you can send a message to the person that send the announcement that you would like to take the shift. You could even try to convince your friends to bartend with you. Do not forget to let the SVH know to which association your bartending points should go.

Complaints

We very much appreciate the effort and time our volunteers put in bartending and running the bars in their free time. We also keep thinking of how to improve. Although not everything is fixable, and we cannot have an unlimited budget of free beer or an extra discount for those who regularly bartend, we do appreciate your opinions and especially complaints.

Every now and then, we are sending a bartenders satisfaction form to have your ideas but also hear opinions on what makes these bartending shifts so fun or less fun.

In case of immediate complaints, such as:

- Feeling uncomfortable
- Feeling unsafe
- Feeling unrespected

Please reach out to the board. They are not wizards, but they can look at your complaint and see what they can do about it and see what went wrong.

Contact the board by sending a mail to board@hubble.cafe

General complaints as guest

For general complaints for the bar (like an item you are missing on the menu or quality of service), you can fill out the form on our websites:

- Complaints form for Hubble: [Tips, Complaints & Ideas – Hubble Community Café](#)
- Complaints form for Meteor: [Tips, Complaints & Ideas – Meteor Community Café](#)

Committees

The community is run by a lot of volunteers, resulting in having many different committees in the community too. These committees support the community by organising activities, working on the technical systems or help organising the intro. Right now, the community exists of the following committees:

- **Beuneenden**

The beuneenden are working on the technical side of the cafés as well as building and painting things. Sometimes using practical tools, sometimes with duct tape.

- **BrackCie**

The committee that designs merchandise.

- **TankCie**

Thank you activity committee to organise a large activity for the community to thank everyone that contributes to our amazing community

- **IntroDuckCie**

Committee that organises all activities during the intro

- **Kwaktails**

Committee that comes with a new seasonal cocktail every now and then

- **PR committees**

The PR committees mostly promote new items on things like the screen. They also try to keep up with the socials to make the community visible.

- Pils & Representatie (Hubble)
- PR & Branding (Meteor)
- FlipPR (Ducks & Bears community)

- **ActCie**

The committee that organised (themed) activities and parties every now and then.

In case you have any ambition to join a committee to give more to the community, send a mail to board@hubble.cafe or try to speak to the current board to get in touch.

Bar Potential Board

The Bar Potential board (also known as the Ducks&Bears board) is the foundation board above Hubble and Meteor and they are the owners of the bars. In most occasions, they will be the first point of contact. Every association must have a bar contact that is then added to a WhatsApp group to keep up to date on bartending schedules and bonus meetings. You can contact them for:

- Wanting to become part of the community
- Wanting to organise a CoBo
- Wanting to borrow items from Hubble/Meteor. (For more info, press [this link](#))
- Organising bigger events, events with special needs or events outside opening times
- Questions about bartending
- Questions regarding the [Bonus](#) (eg bartending or eventpoints) or a [Bonus++ request](#)
- Any and all questions you have regarding Hubble or Meteor.

The board usually changes twice a year, around September and February, when the board partly changes. Board members board for a full year, but in some cases might change their roles.

What does the board do?

The board has a lot of different tasks that are often pretty varying and board members have a lot of freedom on what tasks they want to be responsible for. Examples for tasks the board has are:

- Making the bartending/SVH planning
- Recruitment of SVH
- Organising policy and transfer weekends (you have 5 weekends as board!)
- Sign a lot of contracts
- Work on improvements in the bars
- Making promo to sell menu or seasonal items
- Organising super cool events
- Working together with associations and other people in the community
- Being in the bar a lot and meet a lot of fun people

How to become board?

Those that are interested or want to know more could share their interest with the board. The board often organizes an interest drink to talk with the board about what a board year and responsibilities are like. This is done in an informal way to just get to know each other and see where the interests are. The board also organises an interest dinner later, where the board will go more into detail on the what the board year looks like and the further process of becoming board. This process contains writing a motivation letter and an interview.

Show your interest by mailing to board@hubble.cafe or chat with one of the board members :)